



**County of Los Angeles
COMMUNITY AND SENIOR SERVICES**



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May 31, 2011

To: Board of Directors
Los Angeles County Workforce Investment Board

From: Josie Marquez 
Assistant Director, Community and Senior Services

SUBJECT: WORKFORCE INVESTMENT AREA LOCAL PLAN MODIFICATION
PY 2011-12 UPDATE

This memorandum provides your Board with an update on the PY 2011-12 modification to the Local Workforce Investment Plan provided to your Board on April 29, 2011. Subsequently, on May 13, 2011, the State Employment Development Department (EDD) released Directive WSD10-15 providing additional filing instructions. This Directive supersedes Workforce Services Directive WSD10-13, dated January 21, 2010, and finalizes Workforce Services Draft Directive WSDD-54, Local Plan Modification PY 2011-12, dated April 7, 2011. The updated Plan modification is attached for your convenience.

Recommendations

We request that your Board:

1. Review and approve the Plan modification in accordance with the State Draft Directive,
2. Approve the Plan modification be made available for public comment from April 29, 2011 through May 29, 2011 including a public hearing,
3. Approve the submittal of the unsigned Plan modification to the State by June 1, 2011 if no substantive commentary is received via public comment, and
4. Forward the Plan modification to the Los Angeles County Board of Supervisors for approval.

Background

EDD Directive WSD10-13 Local Plan Modification PY 2011-12, dated May 13, 2011, requires Local Plans to be consistent with State workforce development priorities included in PY 2009-10 State Plan "California's Strategic Plan Title I of the Workforce Investment Act (WIA) of 1998 and the Wagner-Peyser Act". The Local Plan must reflect the current and future strategies of the local area. Also, as EDD released the PY 2011-12 WIA allotments and performance goals, the local boards are now required to submit budget and participant plan summaries as part of the final filing.

In compliance with the law, the updated Plan Modification PY2011-12 will be re-issued on May 31st through June 29, 2011, for the 30 day public comment period. The initial Plan was released for public comment on April 29, 2011, and closed on May 28, 2011. No commentary was received during this period.

Should CSS receive substantive public commentary with the rerelease; a special meeting of the WIB Board Executive Committee will be called to address any changes to the Plan Modification as required.

LACWIB WIA Local Plan Modification

In accordance with the questions posed by the State, the County WIIA Local Plan modification addresses the following areas within the LACWIB's policies, goals, and priorities: WIB Structure, WorkSource Centers (One-Stops), Youth Centers, economic climate, significant changes due to economic downturn, business and job seeker needs, Sector Strategies that promote regional partnerships, opportunities to prepare workers for "green jobs", partnerships and collaborations for youth services, re-entry and veterans services, and Rapid Response services.

On June 30, 2011, an unsigned copy of the WIA Local Plan modification approved by the LACWIB is due to EDD, and notice as to when the final signed Plan will be submitted. Our timeline includes a submittal date of June 30, 2011 of the unsigned Plan followed on September 30, 2011, by the signed Plan.

The LACWIB WIA Local Plan Modification complies with the State Directive and CSS will ensure appropriate submittal to the State via a timeline that includes:

LACWIB Plan Mod Approval	6/9/11
Public Hearing at CSS Headquarters	6/9/11
Public Commentary via CSS and WorkSourceCA websites	5/31/11 –6/29/11
Submit Unsigned Plan Mod to State	6/30/11
Submit to Board of Supervisors for Approval	9/20/11
Submit Final Signed Plan Mod to State	9/30/11

Staff is available to address any questions your Board may have regarding this item.

Attachment, Workforce Investment Area Local Plan PY 2011-12

Workforce Investment Act Local Plan Modification Program Year 2011-12

Local Workforce Investment Area (local area):

Name of Local Area: Los Angeles County

Submitted on: June 30, 2011

Contact Person: Josie Marquez

Contact Person's Phone Number: 213 738 - 2671
AREA CODE PHONE NUMBER

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LOCAL PLAN MODIFICATION QUESTIONS

The WIA gives states and Local Workforce Investment Areas (local areas) a unique opportunity to develop employment and training systems tailored specifically to state and local area needs. The local plan should represent a collaborative process among the Chief Elected Official (CEO) and the local system partners. This collaboration will create a shared understanding of the local area's workforce investment needs, a shared vision of how the local workforce investment system can be designed to meet those needs, and agreement on the key strategies to achieve this vision. Additionally, the local plan should reflect the current and future strategies of the local area. Please respond to each question by describing and assessing your local area's current and future strategies and identifying steps to implement and improve your service level or actions as appropriate.

1. ***Identify the workforce investment needs of businesses and job seekers in your local area. [WIA Section 118(b)(1)(a)]***

The LACWIB and County LWIA representatives have implemented systems to identify the workforce investment needs of both businesses and job seekers, as described below.

Business Needs

The LACWIB has contracted with Beacon Management Group to conduct business outreach and job development on behalf of the County's WIA programs. As part of this process, Beacon collects information regarding the workforce needs of business and disseminates the information and opportunities throughout the county system in coordination with business service representatives at our 17 one stop centers. Beacon's efforts have focused on augmenting, complementing and supplementing the business outreach efforts of the WorkSource Centers (the one-stops). Beacon focused on two steps to develop and implement a regional approach to meeting the needs of businesses. First, it analyzed data on growth sectors in the L.A. County economy from respected sources such as the Los Angeles County Economic Development Corporation (LAEDC) and Beacon Economics to inform and shape its business outreach efforts. Next, Beacon shares the latest data on growth sectors and employment trends with the WorkSource Centers, which use this information to focus their efforts with regard to job development and identifying training for job seekers. In addition, Beacon coordinates regular meetings with business services representatives to review efforts and align business outreach initiatives consistent with the Board's commitment to capacity building of staff and improve business outreach.

The County's WorkSource Centers also perform business outreach and assess the needs of the businesses they contact. Based on recent business outreach efforts, business workforce needs that have recently been identified include:

- Given that fewer staff is available to perform HR functions, businesses are asking Centers to post openings, recruit and fully screen candidates and train individuals who are hired to meet position requirements.
- Some businesses are requesting that Centers conduct reference checks on the candidates they refer.
- Candidates should be fully job ready and require minimal training.
- Job candidates should be trained in business etiquette and workplace behaviors.
- Some businesses are requesting that Centers conduct specific skills assessments and provide them with candidates' scores.

The County is addressing these needs through direct response by the WorkSource Centers.

Job Seeker Needs

While client characteristics and demographic data may provide the County information as to services needed by job seekers, workforce needs and service priorities are best determined by WorkSource Centers through their contacts with clients. One method of determining customer needs is through surveys, which are particularly useful in obtaining feedback for clients using Core A resources to support their self-directed job search. For job seekers who enroll in WIA, WorkSource Centers use a variety of assessments to determine their precise needs. Given the current economic downturn, clients have needed more support services (both directly from WIA and through referrals) to enable their participation in the program. In addition, because so many clients have been laid off from occupations that are no longer in demand, more and more require some form of occupational skills training in order to qualify for positions in a new field.

2. What are the current and projected employment opportunities in your local area? [WIA Section 118(b)(1)(B) and California Unemployment Insurance Code (CUIC) Section 14221(a)]

LAEDC recently published its report, *The Next Decade: Industries and occupations for Los Angeles County*. Based on data contained in this report, along with information gleaned through business outreach and job development efforts in the County LWIA, the following seven industries hold promise for County job seekers over the period 2010 to 2020:

- Healthcare
- Construction
- Hospitality and Tourism
- Energy and other Green Jobs
- Biotech
- Transportation and Logistics
- Finance

The WIB is currently working to narrow occupational targets within each of these industries to achieve greater regional alignment and adopt strategies in coordination with the City of Los Angeles and other local areas within L.A. County and other surrounding counties.

3. Describe any significant changes in your local area resulting from the current economic downturn and any differences in the way services are being delivered. [Title 20 Code of Federal Regulations (Title 20 CFR) Part 661.355]

With the drastic increases in unemployment and fewer job opportunities than have existed for decades, the current economic downturn has affected both job seekers and businesses and has created challenges for the local workforce development system. Major changes and challenges include the following:

Workers at all experience levels are competing for entry-level jobs. In the past, less experienced and younger workers were the primary candidates for entry-level (and, generally, lower-paying) jobs. However, with so few opportunities available, many workers with significant levels of experience are applying for entry-level positions. To assist less experienced job seekers in competing for jobs, greater efforts are being made by providers to increase both the job-specific skills and the soft skills of these workers.

Job seeker expectations are higher, while salaries are lower. Many of the job seekers now using the one-stop system are those who have been traditionally employed and are, therefore, not familiar with labor market opportunities. They tend to have very high expectations; often anticipating that WorkSource staff should be able to identify positions paying the same as or more than those from which they were laid off. Given these expectations, along with the current competitive labor market, L.A. County WorkSource Center staff has revised client orientation processes to provide current, relevant labor market information. The purpose of these changes is to promote more realistic expectations among job seekers using the system.

Businesses are hiring more part-time positions and a large number of positions are being filled through temporary staffing agencies. As a result, WorkSource staff are developing more services plans with an “interim employment step” for clients that will precede their return to more a traditional employment scenario.

Businesses want “job ready” workers. To address this need, a greater emphasis is being put on both soft skills and job specific skills training. Also, on-the-job training is being used more than it has been in many years to encourage businesses to provide training to address skills gaps of new hires.

4. How is your local area serving Unemployment Insurance claimants? How is your local area supporting workers receiving benefits under the Trade Adjustment Assistance program? [WIA Section 121(b)(1)(B)(xii)]

The majority of unemployment insurance claimants served by County WIA programs are enrolled in the Dislocated Worker programs. They receive the full range of WIA services available through the County's WorkSource Center system, along with referrals to services of the one-stop partners and local service agencies.

Over the course of Program Years 2009-10 and 2010-11, 37 TAA participants have been co-enrolled in the County's WIA program. The majority have received supportive services and case management through WIA, while TAA has covered the cost of retraining.

5. What programs and funding streams support service delivery through the One-Stop Career Center (One-Stop) system? If applicable, what are the anticipated changes to those programs or funding streams? [WIA Section 121(b)(1)(B)]

WIA Adult and Dislocated Worker funds remain the primary source of funding for the County's WorkSource Center system. Additional financial support comes from the one-stop partners. Funding from EDD programs (principally, Wagner-Peyser) comprise the greatest source of partner contributions to the system. Rehabilitation Act, Carl Perkins, Adult Education, OAA Title V, TANF and CSBG funds also available in limited amounts to support the operations of some Centers' facilities and services. Each Center functions as a one-stop operator, and, in this regard, maintains a Resource Sharing Agreement, which describes the financial contributions of all partners.

It is anticipated that federal budget cuts will result in the availability of fewer partner funds to support the County's WorkSource Center system.

6. Are each of the required WIA partners included in your One-Stop delivery system? If a required partner is not involved, explain the reason. [WIA Section 117(b)(2)(A)]

All of the required partners are included in the Los Angeles County one-stop delivery system, with the exception of Migrant and Seasonal farm worker programs, as these are not active in the County.

7. Describe how your local area's WIA funds are used to leverage other federal, state, local, and private resources. How do these coordinated resources lead to a more effective local system that expands the involvement of business, employers and individuals? [WIA Section 112(b)(10) and 121(c)(2)(A)(ii)]

Agencies operating the County's WorkSource Center system have successfully leveraged WIA resources to access a variety of other fund sources to support the system's services to job seekers and businesses. While WIA remains the central funding source for one-stop service delivery, supported by contributions from some of the one-stop partners, Centers have developed relationships with a wide range of other partners that offer services provided through other fund streams. Many WorkSource Centers have developed relationships with community- and faith-based agencies that provide services ranging from substance abuse counseling to temporary housing. Most often, the source of funding from these non-profit partners are private contributions and corporate/foundation grants. Other sources of funding used to support training, support services and center operations includes federal earmarks, EDA funds, community college CTE funding, Employment Training Panel funds, and municipal general funds.

- 8. Describe and assess how the services provided by each of the One-Stop partners are coordinated and made available in your local One-Stop system. [WIA Section 118(b)(2) and Section 121 (c)(2) and CUI Section 14221 (a) and (b)]**

Partner services are made available at the County's WorkSource Centers (through full- or part-time collocation), at partner facilities and through electronic connections. The methods through which partner services are delivered vary from center to center, based on size, clients' needs and partner capacity. All County-funded WorkSource Centers maintain an operational MOU with each partner that outlines the method through which their services will be made available to Center clients.

At the Center level, partner coordination is the responsibility of the one-stop operator. Coordination of services and activities is achieved through regularly scheduled meetings among the partners (including meetings to promote continuous quality improvement), conducting joint orientation session for job seekers and co-enrollments across partner programs.

- 9. Local boards are required to review and assess the eligibility of One-Stop operations annually. What criteria does your local board use to review One-Stop operator agreements in your local area? Include a copy of your local policy as an attachment to this document. [CUI Section 14206(d)]**

In April 2010, the LACWIB voted to adopt a new One-Stop operator structure under which the agencies funded to provide WIA Adult and Dislocated Worker program services at the County's 17 WorkSource Centers would fulfill this function. The One-Stop operator agreements with the providers specify that each of the operators will be funded specifically for the administrative responsibilities required to develop and maintain Resource Sharing Agreements and Memoranda of Understanding, which are necessary to operate the One-Stop and coordinate the services on the partners.

The requirements of the One-Stop operator agreement are annually monitored by the Los Angeles County Auditor-Controller, which reports the outcomes of this review to the LACWIB to ensure compliance with established policy.

10. Describe and assess how your local board ensures continuous improvement of eligible providers of services through the One-Stop system. How does your local board ensure that such providers meet the employment needs of local employers and participants? [WIA Section 118(b)(2)(A)]

At the time that WIA was implemented, the LACWIB adopted a certification process for its WorkSource Centers. Once Centers are procured, they are required to undergo certification in order to continue to deliver services and receive WIA funding from the County. The County certification system borrows its evaluation criteria from the Malcolm Baldrige National Quality Award. These criteria include:

- Leadership
- Strategic planning
- Customer and market focus
- Use and analysis of data
- Human resource focus
- Process management
- Business results

The certification process requires that Centers prepare a written application describing how they meet the foregoing criteria. These descriptions include detailed accounts of how providers conduct outreach, collect data and employ other means to determine and then meet the needs of job seekers and businesses. Certification reviews are conducted by members of the WIB who are supported by County staff.

A feature of the County requirements for certification is that WorkSource Centers adopt and implement a continuous quality improvement system that guides its partnership (consisting on the WIA-required one-stop partners and optional local partners) in the delivery of services.

The LACWIB policy on certification and subsequent recertification provides approval for 2 to 4 years. The length of certification/recertification is based on the score received by the Center. The LACWIB is currently examining options for improving and streamlining the certification process to increase regional alignment given that many agencies are providers for more than one area.

11. The State has been granted eight waivers through June 30, 2011, which directly affect how local areas may serve adults, dislocated workers, and

incumbent workers. List each of the waivers your local area is currently using and describe how each waiver used has impacted the services provided to these customer groups. Indicate which waivers will be used in your local area in the future and how each will be utilized. [WIA Section 189(i)(4)(B) and WSD10-10]

L.A. County has taken advantage of California's waiver allowing the use of a portion of WIA Formula rapid response funds to conduct incumbent worker training (IWT). The County is also using the waiver allowing the use of ARRA funds for IWT as a layoff aversion strategy where participants are enrolled as Dislocated Workers. These waivers have increased training and employment opportunities for individuals facing the potential of layoff and will remain in place through June 30, 2011, when waivers expire.

- 12. How does your local area administer Individual Training Accounts (ITA)? [WIA Section 134(d)(4)(G)] Include any limitations you impose on ITAs established in your area. If your local board is providing training services that are made as exceptions to the ITA process, describe the process you used to procure and justify these exceptions. In addition, include your local board's policy addressing the amount and duration of ITAs based on market rate for local training programs. [CUIC Section 14206(h)]**

The LACWIB contracts with the South Bay WIB to maintain the local Eligible Training Provider List (ETPL) through its I-TRAIN system. Approved training programs are accessible to job seekers enrolled in the County's WIA Adult and Dislocated Worker programs. Case managers and job seekers work together to identify occupational skills training suitable to the client to prepare them for employment.

Directive No. LACO-WIAD08-9, which was issued by the County on March 17, 2008, includes the following policy requirements:

1. An Individual Training Account (ITA) may not be written in an amount that exceeds \$7,500. The ITA shall cover tuition and other necessary costs of participation in training. However, training-related tools and supplies may be purchased as supportive services.
2. The maximum duration (training period) for an ITA is 12 months from the date of enrollment.
3. Participants are required to apply for Pell Grants, when such funds are available in connection with desired training. In cases where Pell Grants are awarded, the WIA ITA shall fund the balance of tuition and other necessary training-related costs.

4. Priority for ITAs shall be given to programs in industry clusters targeted by the WIB, other growth industries/occupations, and occupations with identified career ladders.
5. A work-first approach to the three tiers of service under WIA (core, intensive and training) is not required. Participants may concurrently receive any combination of services necessary from these tiers to meet their employment objectives. A determination that a job seeker needs training may be made without regard to how long and to what extent such an individual has participated in core and intensive services.
6. While WIA funding is limited to \$7,500, customers may use other fund sources (Pell Grants, scholarships, severance pay, etc.) to cover costs in excess of this amount for programs costing more than \$7,500. Contractors must inform participants that they are not required to pursue non-WIA funding (e.g., student loans) to participate in training.
7. WIA contractors may request a waiver from Los Angeles County CSS to the ITA maximum amount and duration.

The maximum amount established for ITAs was based on a combination of market rate and the overall availability of funds within the LWIA.

13. **Sector strategies are state policies that promote regional partnerships of employers, educators, workforce developers, and other stakeholders that address the skills needs of critical industries in a region. The California Workforce Investment Board has adopted a sector strategies approach to assist local areas in developing their workforce solutions. Describe and assess your efforts to plan/implement sector strategies, develop regional partnerships, or target industries that are important in the local area or region. Describe what changes may be necessary to improve these regional strategies and partnerships. [CUIC Section 15001(a)(6)]**

In addition to using local labor market data from sources such as the LAEDC to identify promising industry sectors, the LACWIB collaborates with other economic and workforce stakeholders in order to develop regional sector strategies for the County of Los Angeles. Specifically, the LACWIB actively participates in the Los Angeles Workforce Systems Collaborative, which is comprised of business, economic development, civic, education, workforce development and philanthropic leaders. The Collaborative is committed to leveraging the collective and individual assets of stakeholders to create pathways to high demand, high growth industries and sustainable careers to ensure the economic competitiveness of the Los Angeles region. Among the policy priorities of the Collaborative for workforce development are the following:

- Job creation can be strengthened through public and private investments in

workforce development.

- Federal, state and local economic and workforce development programs should seek to align priorities and goals.
- Workforce programs should focus equally on the needs of businesses and job seekers.
- There should be more coordination among federal investments, including, but not limited to programs administered by the Departments of Labor, Health and Human Services, Education and Justice.
- Program should invest in sector strategies.

Currently, the LACWIB is assessing data recently published by LAEDC to determine priorities among target industries indicated in the response to item 2 above.

14. Describe how your local board utilizes the principles of sector strategies to identify employer needs and guide training efforts to meet those needs. [CUIC Section 15001(a)(6)]

As described in response to item 1 above, the LACWIB has contracted with Beacon Management Group to provide business outreach and job development services. A key component of this activity is to work with employers in targeted growth industries to identify their specific needs and then to communicate these to the County's WorkSource Center operators so that they are able to prepare workers (through recruitments, orientation, soft skills training and occupational training) to meet these demands.

15. California's Green Collar Jobs Act of 2008 was passed to address the State's green economy and the increasing demand for a highly skilled and well-trained green collar workforce. How does your local area recognize opportunities to prepare workers for "green jobs" related to other sources of federal funding? [CUIC Section 15000]

Currently, the LACWIB is operating a California Clean Energy program in partnership with the Los Angeles Community College District. The project will provide training for nearly 200 incumbent and unemployed workers in the green building sector and alternative/renewable fuel and vehicle technology and is funded through various sources including ARRA/WIA 15% funds, ARRA Energy Commission funds, and funding provided under California AB 118.

Several agencies operating within the County's WorkSource Center system have implemented training and employment services focused on green occupations and technology. Community Career Development, Goodwill Southern California, LA Works and Urban League all are providing training and services related to retrofitting homes and businesses for energy efficiency.

16. What rapid response assistance is available to dislocated workers and employers? Who provides this assistance? [WIA Section 118(b)(4) and (5)]

L.A. County staff coordinates the delivery of rapid response assistance through the following three service providers:

- Goodwill Southern California
- Jewish Vocational Service (JVS) Los Angeles
- Southeast Area Social Services Funding Authority (SASSFA)

Once information on layoffs or businesses closures is received by County staff, companies (or specific sites for businesses with more than one affected facility) are assigned to a service provider. The provider then arranges, delivers and follows-up on rapid response in accordance with the following requirements:

- Within 24 hours of being notified by the County make contact with the employer, representatives of the affected workers and the local community, to develop an assessment of:
 - Employer's layoff plans and scheduled layoff dates;
 - Employer's potential for averting layoff(s) in consultation with State or local economic development agencies, including private sector economic development entities;
 - Background and probable assistance needs of the affected workers;
 - Reemployment prospects for workers in the local community; and
 - Available resources to meet short and long-term assistance needs of affected workers.
- Coordinate with EDD and other local agencies to provide information and access to unemployment compensation benefits, comprehensive One-Stop system services, and employment & training activities. Specific information includes:
 - Unemployment Insurance Benefit information;
 - Job Services;
 - NAFTA and Trade Adjustment Act (TAA); and
 - Consolidated Omnibus Budget Reconciliation Act (COBRA)
- Provide the affected business with guidance and/or financial assistance in establishing a labor-management committee voluntarily agreed to by labor and management, or a workforce transition committee comprised of representatives of the employer, the affected workers and the local community.
- Provide notification and updates as needed to the LACWIB in the affected area, on efforts to develop a coordinated response to the dislocation events.

Other key features of the County's rapid response services include:

- Service providers are required to accommodate all work hour shifts, including day, evening and night shifts in order to be responsive to the companies' needs and to accommodate the employees' work schedules.
- Providers are required to implement an emergency back-up plan which includes, but is not limited to, providing 24/7 coverage, cross-training staff on Rapid Response activities and/or hiring additional staff, in the event of multiple WARNs.
- When providers become aware of a non-WARN dislocation (under 75 employees over a sixty day period), they advise the County as implement that same procedures that apply to business that are subject to WARN.
- Service providers also offer:
 - Referrals to financial counseling/planning resources;
 - Access to various training opportunities and training programs that will help successfully transition the impacted worker to other in demand jobs and industries that are on the rise; and
 - Exploration of customized training opportunities through the WorkSource/One-Stop Center workforce development system and other available resources through the State and/or other funding organizations that can be leveraged to benefit the impacted organization.

17. Layoff aversion activities are a critical component of rapid response. Please describe the layoff aversion activities your local board provides to businesses. [WIA Section 118(b)(4) and (5)]

L.A. County has long incorporated layoff aversion strategies into the array of rapid response services it offers to businesses readying for layoffs/closures and to the workers that are affected by these events. Traditionally, lay off aversion services activities in the County have included the following categories:

- Referrals to other workforce partners, and community and government services, such as Small Business Development Centers and Los Angeles Economic Development Corporation and financial planning entities;
- Development of plans which include, at a minimum, strategies to be used, timelines and responsible parties; and
- Follow-up with the business to ensure that the plan is being implemented.

With WIA rapid response funds made available under ARRA, the County was able to vastly expand the type and scope of layoff aversion services to include many of those outlined in EDD WIA Information Notice WSIN09-47, such as:

business intervention strategies; incumbent worker training; outreach and early identification of at-risk businesses; pre-feasibility study/business assessment tools to determine needs of at risk businesses; and creation and implementation of a menu of services to assist at risk businesses to avert layoff/plant closure.

While ARRA funds will no longer be available after June 30, 2011, the County will attempt to apply successful strategies identified through ARRA to its overall rapid response and layoff aversion services to the extent that they are allowable and that funding is sufficient to provide these services.

- 18. Describe your area’s eligible youth population and needs in general. Describe the partnerships and collaborations that provide services to the youth in your local area. What youth activities are available in your local area? Identify successful providers of such activities. [WIA Section 118(b)(6) and CUI Section 14221(g)]**

Within the Los Angeles County LWIA, there are large numbers of eligible youth who demonstrate significant barriers to employment and are from low income families. Characteristics for the 2,456 youth who enrolled in County WIA Formula Youth program in Program Year 2009-2010 include the following:

Gender - Female	1,320
Gender - Male	1,136
Age 14 – 18	1,629
Age 19 – 21	827
Race/Ethnicity – American Indian/Alaskan Native	21
Race/Ethnicity – Asian	108
Race/Ethnicity – Black/African American	576
Race/Ethnicity – Hawaiian Native/Other Pacific Islander	3
Race/Ethnicity – White	101
Race/Ethnicity – Ethnicity Hispanic or Latino	1,720
Labor Force Status – Employed	37
Labor Force Status – Unemployed	2,419
Public Assistance – TANF	394
Public Assistance – GA, RCA, SSI	208
Public Assistance – Pell Grant	18
Public Assistance – Food Stamps	542
Education Status – Student High School or Less	1,203
Education Status – Student, Attending Post High School	119
Education Status – Out-of-School – High School Drop Out	370
Education Status – Out-of-School – Graduate with Employment Diff.	694
Education Status – Out-of-School – Grad, No Employment Difficulty	5
Education Status – Alternative School	124
UI Claimant	45
UI Exhaustee	17
Employment Barrier – Disabled	148

Employment Barrier – Limited English Proficiency	57
Employment Barrier – Single Parent	156
Employment Barrier – Worker Profiling/Reemployment Services Ref'l	1
Employment Barrier – Low Income	2,403
Employment Barrier – Offender	101
Employment Barrier – Homeless	57
Employment Barrier – Runaway	10
Employment Barrier – Pregnant/Parenting	258
Employment Barrier – Youth Needing Additional Assistance	820
Employment Barrier – Basic Literacy Skills Deficient	2,145
Employment Barrier – Substance Abuse	16
Employment Barrier – Foster Youth	116

L.A. County WIA Youth programs provide services and activities that correspond to all ten required Youth Program elements prescribed by the Act. These include vocational skills training, basic skills remediation, work experience, tutoring, leadership skills development, work maturity skills training, specialized workshops and counseling, mentoring and more. Through a network of 16 service providers, the County's WIA Program has developed strong program linkages with local education agencies for training; community-based youth service programs (including those operated by faith-based agencies) for leadership development and citizenship training; health services organizations for workshops on pregnancy and STD prevention; Job Corps Centers; Big Brother/Big Sisters for mentoring; business and industry associations supporting the employment objectives of the program; law enforcement and foster care agencies providing referrals to the program; and other organizations providing a wide range of youth support services.

- 19. Describe and assess your local area's delivery of services to people with disabilities. What partnerships and collaborations exist to provide services to this population? What training services and employment opportunities are available to this population in your local area? [WIA Section 112(b)(17)(A)(iv) and Section 409]**

Early in the implementation of WIA, the LACWIB took action to ensure that essential services were in place throughout the County's one-stop network to provide necessary support to individuals with disabilities. Content, parameters and guidelines for accessibility were largely based on U.S. DOL Training and Employment Information Notice No. 16-99, "Workforce Investment Act of 1998 Section 188 Interim Final Rule and Accessibility Checklists for Service Delivery Systems."

In order for County WorkSource Centers to be certified by the LACWIB (a requirement for funding), they must demonstrate through an on-site evaluation by WIB members and County staff that they have following services and support systems in place:

- The Center's facilities must comply with ADA requirements for accessibility.
- Each Center must designate and maintain a Disability Services Coordinator who acts as the principal advocate for customers with disabilities and as the chief liaison with disability services partners.
- Information technology hardware must be accessible for clients with a variety of disabilities. Such equipment includes computers, telephones, printers, copiers, etc.
- Computer software must have accessibility features to meet the needs of a wide range of customers with disabilities. This includes the availability of voice reader software and similar programs.
- Each Center has entered into an MOU with the State Department of Rehabilitation to ensure coordination of services among WIA, the Rehabilitation Act program and the programs and services of the other one-stop partners.

Centers are subject to a recertification review every 2 to 4 years, at which time their capacity to provide services to individuals with disabilities is reassessed in accordance with the requirements outlined above.

In addition meeting LACWIB requirements, various County WorkSource Centers have expanded their efforts to provide high quality services to individuals with disabilities. Such efforts include:

- Websites have been designed to be maneuvered more easily by clients with various disabilities.
- Actively promoting services to customers with disabilities through highlighting accessibility services in print and web-based advertisements.
- Encouraging staff to obtain "Disability Specialist" certification available through a specialized program of San Diego State University.
- Obtaining Center accreditation through the Commission on the Accreditation of Rehabilitation Facilities (CARF).
- Networking with disability service agencies to encourage their clients' use of the County's WorkSource Center system.

An individual assessment of each client (including individuals with disabilities) enrolled in the County's WIA program enables the case manager and job seeker to identify appropriate and suitable training (if needed) and employment opportunities.

- 20. If your local area received funds to operate Project New Start to provide parolees support in seeking, securing and maintaining employment as they transition from prison to their home communities, describe and assess your service delivery and partnerships in serving this population group. Describe what changes in your local area may be necessary to improve the level of service. [WIA Section 134(d)(4)(G)(iv)(II, and IV) and Section 188(a)(5)]**

Project CA New Start was implemented to improve the vocational aptitude of offenders, while in custody, and increase the likelihood of their securing employment upon release from prison. In addition, the program establishes partnerships with a network of local career centers and connects parolees to local employment opportunities. The target population consists of parolees referred directly by the California Department of Corrections and Rehabilitation (CDCR) or others that can provide documentation to demonstrate parolee status.

Project New Start services are currently delivered by three County WorkSource Centers:

- Career Partners
- LA Works
- Southeast Area Social Services Funding Authority (SASSFA)

As with all County WIA participants, parolees enrolled in Project New Start have access to the full range of Core A and Core B services, including those available through the one-stop partners. In addition, once enrolled, participants have access to a wide array of support that enables their participation in WIA services, training and employment.

Occupational skills training services available to parolees include classroom training (available through the County's ITA system), on-the-job training and customized training programs. Participants may also receive remediation, basic skills and literacy training.

Specialized features and services of L.A. County's Project New Start program include:

- Job search seminars focused on demand jobs and employment opportunities for which participants are most likely to qualify.
- Individual employment plans that emphasize the specific skills of the parolee and identify a career path to help guide placement decisions.
- Assistance in obtaining documents needed to secure employment.
- Specialized counseling to support the goals of parole and employment.
- Job readiness workshops to ensure that parolees have the requisite knowledge and skills to seek employment, participate in interviews and succeed in the workplace once employed.
- Job development and employment referrals – Service providers actively seek out businesses ready to hire parolees and refer participants to these businesses.

While the County is meeting the programmatic and performance objectives of the program, staff and service providers have identified two key challenges to the operation of Project New Start that have impacted progress, especially at the onset. The first is communication with representatives of the CDCR to ensure

that referrals are consistently being made to the program. The second major challenge has been the short length of the program. Providers have indicated that operating the program over a longer period of time would enable them to develop greater momentum and expertise and would result in more successful services and outcomes for project participants.

21. Local areas must incorporate priority of service for veterans and eligible spouses in accordance with the provisions of Training and Employment Notice 15-10 (11/10/10). This requires veterans and eligible spouses to receive service priority over recipients of public assistance and low-income individuals. Describe what programs and processes your local area is using to achieve these goals. [WIA Section 112(b)(17)(B), WIA Section 121(b)(1)(B)(1)]

The process by which the priority of services to veterans and other covered persons is to be applied by County WIA service providers is specified in the County's WIA Eligibility Technical Assistance Guide (TAG), which was last updated in July 2010. The TAG includes the following statement regarding the process for implementing this priority.

On November 7, 2002, President Bush signed the Jobs for Veterans Act to revise and improve employment, training, and placement services furnished to veterans. The Act mandated priority of service for veterans (and some spouses) "who otherwise meet the eligibility requirements for participation" in WIA Adult and Dislocated Worker programs.

Veterans' priority is required under federal law; however, it is not intended to displace existing eligibility requirements for WIA. An individual must first qualify for WIA services before a priority of service can be applied. Providers of service must use the following guidelines when determining priority for WIA-funded services:

- In the event there is a service being provided with limited opportunities or funds, priority must be given to any identified eligible veterans.
- For example: If there is a capacity limit for a training program and there is only one remaining slot and there are two applicants (one of whom is a veteran), the veteran must be given priority for the open training slot.

Veterans are a key target group for L.A. County WIA programs. Under ARRA, the WIB adopted a policy requiring that 5% of Adult and Dislocated Worker funds be used for veterans. Several County WorkSource Centers (including those managed by LA Works and Managed Career Solutions) are operating specialized Veterans' Employment-Related Assistance Programs funded by Governor's Discretionary 15 Percent funds. To increase services to veterans, in 2010, the LACWIB allocated \$770,000 to a Veterans Pilot Project aimed at serving recently

separated veterans, those who are long-term unemployed, low income veterans and eligible spouses.

- 22. What role do Veterans Workforce Specialists and Veteran Employment Service Specialists have in the local One-Stop system? How do you ensure adherence to the legislative requirements for veterans' staff? [Title 38 United States Code Part III, Chapter 41 and Title 20 CFR Part 1001.120]**

Since the time that the County's one-stop system was being developed in the mid-1990s, EDD staff, including Veterans representatives have been collocated full or part-time at many of the centers and have served an important role in connecting veterans to WIA services and in ensuring that veterans enrolled in County WIA programs have access to other services such as housing assistance, healthcare, and counseling. Each WorkSource Center in the County system maintains an MOU with EDD that describes the support they provide to the Center, including staffing support from Veterans Workforce Specialists and Veteran Employment Service Specialists. Centers, such as the Antelope Valley WorkSource Center, have several veterans' services staff available on a full-time basis, while others secure on-site support from veterans staff on an as-needed basis.

- 23. Describe and assess how you provide Wagner-Peyser Act services to the agricultural community. Specifically, how do you provide outreach, assessment and other services to migrant and seasonal farm workers, and services to employers? How do you provide appropriate services to this population in the One-Stop system? [Title 20 CFR 662.200(b)(1)(vi)]**

Due to a lack of significant agricultural employment in Los Angeles County, a focus on migrant and seasonal farm workers and agricultural employers is not applicable to the local workforce area.

- 24. Local areas may decide locally, based on their prior years' experiences that they will need to change their strategies in order to meet their performance goals. Discuss any strategic changes in your local area to meet performance goals. [Title 20 CFR Part 661.355]**

Since the implementation of WIA, LA County has consistently performed well in meeting State-negotiated performance goals. In the last three years, the County has met required performance levels for all WIA programs. Based on this performance, the LACWIB does not anticipate making significant changes to program requirements or strategies. However, with the completion of ARRA-funded projects on June 30, 2011, the WIB and LWIA staff will review strategies developed in conjunction with these projects to determine the feasibility of applying them to formula-funded programs.

- 25. Discuss any applicable changes to the local board structure (do not include changes to specific individuals on the board). Please attach a copy of your local bylaws that reflect these changes. [Title 20 CFR Part 661.355 and CUI Section 14202]**

Under the LACWIB's current board structure, there are four officers: Chair, Vice-Chair, Treasurer and Secretary. All four belong to a 14 Member Executive Committee, which includes 6 Committee Chairs, 2 Council Chairs and 2 At-Large Members. The LACWIB's 6 committees are: Executive; Bylaws and Nominations; Certification and Quality, Finance, Business Services/Marketing; and Inter-governmental Relations. In addition, there are two councils (comprised of both WIB and non-WIB members) that report to the LACWIB: the Youth Council and Mature Worker Council.

While there have been no recent changes to the bylaws, there is, at present, one change anticipated. LACWIB members are preparing to propose a change the term of office for individuals filling the one-stop partner seats reserved for WIA Adult, Dislocated Worker and Youth programs. Under this proposal, terms would be changed from two-years (with indefinite reappointment possibility) to a one-year term that would rotate among Directors (or designees) of the County's WIA Program service providers.

Copies of the LACWIB's current bylaws are attached.

MEMORANDUM OF UNDERSTANDING

The WIA requires that a Memorandum of Understanding (MOU) between the local board and each of the One-Stop partners concerning the operation of the One-Stop delivery system be executed. A copy of each MOU must be included with the plan modification. [WIA Section 118(b)(2)(B)]

The MOU may be developed as a single umbrella document, or as singular agreements between the partners and the board. The MOUs should present in specific terms, member contributions and the mutual methodologies used in overseeing the operations of the One-Stop career center system.

The MOU must describe: [WIA Section 121(c)(1) and (2) and CUIIC Section 14230(d)]

- What services will be provided through the One-Stop system.
- How the costs of services and operating costs will be funded, including cost-sharing strategies. Please include any Resource Sharing Agreements.
- What methods will be used for referral of individuals between the One-Stop operator and partners.
- How long the MOU will be in effect.
- What procedures have been developed for amending the MOU.
- Other provisions consistent or as deemed necessary by the local board.
- The local board's policy for identifying individuals who, because of their skills or experience, should be referred immediately to training services.

ASSURANCES

- A. The Local Workforce Investment Board assures that it will comply with the uniform administrative requirements referred to in WIA Section 184(a)(3).
- B. The Local Workforce Investment Board assures that no funds received under the Workforce Investment Act will be used to assist, promote, or deter union organizing. [WIA Section 181(b)(7)]
- C. The Local Workforce Investment Board assures that the board will comply with the nondiscrimination provisions of WIA Section 188.
- D. The Local Workforce Investment Board assures that the board will collect and maintain data necessary to show compliance with the nondiscrimination provisions of WIA Section 188.

- E. The Local Workforce Investment Board assures that there will be compliance with grant procedures of WIA Section 189(c).
- F. The Local Workforce Investment Board assures that funds will be spent in accordance with the Workforce Investment Act, written Department of Labor guidance, and other applicable Federal and State laws and regulations.
- G. The Local Workforce Investment Board assures that veteran workforce investment programs funded under WIA, Section 168 will be carried out in accordance with that Section.
- H. The Local Workforce Investment Board assures it will comply with future State Workforce Investment Board policies and guidelines, legislative mandates, or other special provisions as may be required under Federal law or policy, including the Workforce Investment Act or State legislation.
- I. The Local Workforce Investment Board assures that when allocated adult funds for employment and training activities are limited, priority shall be given to veterans, recipients of public assistance and other low-income individuals for intensive and training services. [WIA Section 134(d)(4)(E), 118(b)(4), and CUI Section 14230(a)(6)]
- J. The Local Workforce Investment Board certifies that its One-Stop Centers will recognize and comply with applicable labor agreements affecting represented employees located in the Centers. This shall include the right to access by State labor organization representatives pursuant to the Ralph Dills Act. [Chapter 10.3 (commencing with Section 3512) of Division 4, of Title 1 of the Government Code, and CUI Section 14233]
- K. The Local Workforce Investment Board assures that State employees who are located at the One-Stop Centers shall remain under the supervision of their employing department for the purposes of performance evaluations and other matters concerning civil service rights and responsibilities. State employees performing services at One-Stop Centers shall retain existing civil service and collective bargaining protections on matters relating to employment, including but not limited to: hiring, promotion, discipline, and grievance procedures.
- L. The Local Workforce Investment Board assures that when work-related issues arise at One-Stop Centers between State employees and operators or supervisors of other partners, the operator or other supervisor shall refer such issues to the State employee's civil service supervisor. The One-Stop Career Center operators and partners shall cooperate in the investigation of the following matters: discrimination under the California Fair Employment and Housing Act [Part 2.8 (commencing with Section 12900) of Division 3, of Title 2 of the Government Code], threats and/or violence concerning State employees, and State employee misconduct.

M. One-Stop Operator is responsible for administering One-Stop Center services in accord with roles to be determined by the Local Workforce Investment Board. The Local Workforce Investment Board assures that it will select the One-Stop Operator with the agreement of the CEO, through one of three means:

1. Through a consortium of at least three or more required One-Stop partners; or
2. Through competitive process such as a Request for Proposal; or
3. It may serve as the One-Stop Operator directly but only with the consent of the Chief Elected Official and the Governor.

The only time these selection procedures are not required is in the following circumstances inclusive: the One-Stop delivery system, of which the operator is a part, existed before August 7, 1998; the existing One-Stop system includes all of the required One-Stop partners; and an MOU has been executed which is consistent with the requirements of the Act. [WIA Section 121(d)(2)(A), and Title 20 CFR Part 662.410]

PROGRAM ADMINISTRATION DESIGNEE AND PLAN SIGNATURES

This Local Plan represents the Los Angeles County Workforce Investment Board's efforts to maximize and coordinate resources available under Title I of the Workforce Investment Act (WIA) of 1998.

This Local Plan is submitted for the period of July 1, 2011 through June 30, 2012 in accordance with the provisions of the WIA.

Local Workforce Investment Board Chair

Chief Elected Official

Signature

Signature

Dr. Dennis W. Neder

Michael D. Antonovich

Name

Name

L.A. County WIB Chair

Mayor, L.A. County Board of Supervisors

Title

Title

Date

Date

<input checked="" type="checkbox"/> WIA Local Plan Modification PY 2011-12	Local Area	Los Angeles County
<input type="checkbox"/> Modification # _____	Date:	07/01/11

TITLE IB BUDGET PLAN SUMMARY¹ (Adult or Dislocated Worker)

WIA 118; 20 CFR 661.350(a)(13)

PROGRAM TYPE for PY 2011, beginning 07/01/11 through 06/30/12

- Grant Code 201/202/203/204 WIA IB-Adult
 Grant Code 501/502/503/504 WIA IB-Dislocated Worker

FUNDING IDENTIFICATION	K178XXX Subgrant	K282XXX Subgrant
1. Year of Appropriation	2010	2011
2. Formula Allocation	11,083,530	9,627,828
3. Allocation Adjustment - Plus or Minus		
4. Transfers - Plus or Minus		
5. TOTAL FUNDS AVAILABLE (Lines 2 thru 4)	11,083,530	9,627,828
TOTAL ALLOCATION COST CATEGORY PLAN		
6. Program Services (sum of Lines 6.A thru 6.E)	9,975,177	8,665,045
A. Core Self Services	1,726,703	1,499,919
B. Core Registered Services	2,257,383	1,960,900
C. Intensive Services	3,126,220	2,715,625
D. Training Services	1,823,462	1,583,970
E. Other	1,041,408	904,631
7. Administration (Line 5 minus 6)	1,108,353	962,783
8. TOTAL (Line 6 plus 7)	11,083,530	9,627,828
QUARTERLY TOTAL EXPENDITURE PLAN (cumulative from July 1, 2010 and July 1, 2011 respectively)		
9. September 2010		
10. December 2010	1,151,201	
11. March 2011	2,652,828	
12. June 2011	9,584,109	
13. September 2011	11,083,530	31,912
14. December 2011		1,000,003
15. March 2012		2,304,408
16. June 2012		8,325,340
17. September 2012		9,627,828
18. December 2012		
19. March 2013		
20. June 2013		
COST COMPLIANCE PLAN (maximum 10%)		
21. % for Administration Expenditures (Line 7/Line 5)	10%	10%

Sara Lee Dato	(213) 738-2665	5/23/2011
Contact Person, Title	Telephone Number	Date Prepared

Comments: _____

¹ Refer to 20 CFR Part 667.160 and WIA Directive WIAD01-10 for guidance and information regarding local area obligation rates, and recapture and reallocation policies and procedures.

<input checked="" type="checkbox"/> WIA Local Plan Modification PY 2011-12	Local Area	Los Angeles County
<input type="checkbox"/> Modification # _____	Date:	07/01/11

TITLE IB BUDGET PLAN SUMMARY¹ (Adult or Dislocated Worker)
WIA 118; 20 CFR 661.350(a)(13)

PROGRAM TYPE for PY 2011, beginning 07/01/11 through 06/30/12

- Grant Code 201/202/203/204 WIA IB-Adult
 Grant Code 501/502/503/504 WIA IB-Dislocated Worker

FUNDING IDENTIFICATION	K178XXX Subgrant	K282XXX Subgrant
1. Year of Appropriation	2010	2011
2. Formula Allocation	10,015,576	9,330,509
3. Allocation Adjustment - Plus or Minus		
4. Transfers - Plus or Minus		
5. TOTAL FUNDS AVAILABLE (Lines 2 thru 4)	10,015,576	9,330,509
TOTAL ALLOCATION COST CATEGORY PLAN		
6. Program Services (sum of Lines 6.A thru 6.E)	9,014,018	8,397,458
A. Core Self Services	1,384,553	1,289,849
B. Core Registered Services	2,025,450	1,886,909
C. Intensive Services	3,391,975	3,159,963
D. Training Services	1,320,554	1,230,228
E. Other	891,486	830,509
7. Administration (Line 5 minus 6)	1,001,558	933,051
8. TOTAL (Line 6 plus 7)	10,015,576	9,330,509
QUARTERLY TOTAL EXPENDITURE PLAN (cumulative from July 1, 2010 and July 1, 2011 respectively)		
9. September 2010		
10. December 2010	422,179	
11. March 2011	5,290,374	
12. June 2011	8,745,156	
13. September 2011	10,015,576	21,715
14. December 2011		393,302
15. March 2012		4,928,512
16. June 2012		8,146,986
17. September 2012		9,330,509
18. December 2012		
19. March 2013		
20. June 2013		
COST COMPLIANCE PLAN (maximum 10%)		
21. % for Administration Expenditures (Line 7/Line 5)	10%	10%

Sara Lee Dato	(213) 738-2665	5/23/2011
Contact Person, Title	Telephone Number	Date Prepared

Comments:

¹ Refer to 20 CFR Part 667.160 and WIA Directive WIAD01-10 for guidance and information regarding local area obligation rates, and recapture and reallocation policies and procedures.

<input checked="" type="checkbox"/> WIA Local Plan Modification PY 2011-12	Local Area: <u>Los Angeles County</u>
<input type="checkbox"/> Modification # _____	Date: <u>04/01/11</u>

TITLE IB BUDGET PLAN SUMMARY' (Youth)

WIA 118; 20 CFR 661.350(a)(13)

PROGRAM TYPE for PY 2011, beginning 04/01/11 through 06/30/12

Grant Code 301/302/303/304 WIA IB-Youth

FUNDING IDENTIFICATION		
	K178XXX Subgrant	K282XXX Subgrant
1. Year of Appropriation	2010	2011
2. Formula Allocation	11,472,344	10,994,583
3. Allocation Adjustment - Plus or Minus		
4. TOTAL FUNDS AVAILABLE (Line 2 plus 3)	11,472,344	10,994,583
TOTAL ALLOCATION COST CATEGORY PLAN		
5. Program Services (sum of Lines 5A and 5B)	10,325,110	9,895,125
A. In School	5,162,555	4,947,562
B. Out-of-School (30%)	5,162,555	4,947,563
6. Administration (Line 4 minus 5)	1,147,234	1,099,458
7. TOTAL (Line 5 plus 6)	11,472,344	10,994,583
QUARTERLY TOTAL EXPENDITURE PLAN (cumulative from April 1, 2010 and April 1, 2011 respectively)		
8. June 2010	97,794	
9. September 2010	671,541	
10. December 2010	1,903,569	
11. March 2011	4,231,388	
12. June 2011	9,447,817	399,094
13. September 2011	11,472,344	1,375,946
14. December 2011		1,824,296
15. March 2012		4,055,174
16. June 2012		9,054,367
17. September 2012		10,994,583
18. December 2012		
19. March 2013		
20. June 2013		
COST COMPLIANCE PLAN		
21. % for Administration Expenditures (Line 6/Line 4)	10%	10%

Sara Lee Dato	(213) 738-2665	5/23/2011
Contact Person, Title	Telephone Number	Date Prepared

Comments:

1 Refer to 20 CFR Part 667.160 and WIA Directive WIAD01-10 for guidance and information regarding local area obligation rates, and recapture and reallocation policies and procedures.

WIA Local Plan Modification PY 2011-12
 Modification # _____

Local Area: _____ **LOA**
Date: _____ **07/01/11**

TITLE IB PARTICIPANT PLAN SUMMARY

WIA 118; 20 CFR 661.350(a)(13); TEGL 17-05

Plan the number of individuals that are in each category.

Totals for PY 2010 (07/01/11 through 06/30/12)	ADULT	DW	YOUTH
1. Registered Participants Carried in from PY 2010	700	753	1,000
2. New Registered Participants for PY 2011	1,367	886	1,340
3. Total Registered Participants for PY 2011 (Line 1 plus 2)	2,067	1,639	2,340
4. Exiters for PY 2011	1,448	1,129	1,672
5. Registered Participants Carried Out to PY 2012 (Line 3 minus 4)	619	510	668

PROGRAM SERVICES			
6. Core Self Services	698,225		
7. Core Registered Services	2,996	2,153	
8. Intensive Services	2,372	1,773	
9. Training Services	1,097	893	

YOUTH MEASURES			
10. Attainment of a Literacy and/or Numeracy Gain			668
11. Attainment of a High School Diploma, GED, or Certificate			1,019

EXIT STATUS			
12. Entered Employment	1,208	969	370
12A. Training-related	266	189	125
13. Remained with Layoff Employer		20	
14. Entered Military Service			2
15. Entered Advanced Training			90
16. Entered Postsecondary Education			452
17. Entered Apprenticeship Program			
18. Returned to Secondary School			62
19. Exited for Other Reasons	1,554	988	1,142

Josie Marquez, Assiastant Diector
 Contact Person, Title

(213) 738-2671
 Telephone Number

31-May-11
 Date Prepared

Comments:

<input checked="" type="checkbox"/>	WIA Local Plan Modification PY 2011-12	Local Area: <u>LOA</u>
<input type="checkbox"/>	Modification # _____	Date: <u>07/01/2011</u>

WORKFORCE INVESTMENT ACT TITLE IB

STATE NEGOTIATED LEVELS OF PERFORMANCE¹

WIA Requirement at Section 136(b) ²	PY 2009-10	PY 2010-11	PY 2011-12
Adults			
Entered Employment Rate	56%	56%	
Employment Retention Rate	81%	81%	
Average Earnings	\$13,000	\$13,000	
Dislocated Workers			
Entered Employment Rate	68%	70%	
Employment Retention Rate	83%	83%	
Average Earnings	\$15,900	\$15,900	
Youth (ages 14-21)			
Placement in Employment or Education	69%	65%	
Attainment of a Degree or Certificate	65%	61%	
Literacy and Numeracy Gains	40%	40%	

LOCAL NEGOTIATED LEVELS OF PERFORMANCE¹

WIA Requirement at Section 136(c) ²	PY 2009-10	PY 2010-11	PY 2011-12
Adults			
Entered Employment Rate	74.5%	74.5%	
Employment Retention Rate	77.5%	77.5%	
Average Earnings	\$10,800	\$10,800	
Dislocated Workers			
Entered Employment Rate	72%	72%	
Employment Retention Rate	82%	82%	
Average Earnings	\$14,000	\$14,000	
Youth (ages 14-21)			
Placement in Employment or Education	69%	65%	
Attainment of a Degree or Certificate	65%	61%	
Literacy and Numeracy Gains	40%	40%	

¹ Guidance on state and local performance can be found on the U.S. Department of Labor (DOL) [Employment and Training Administration](#) Web site. Specific Training and Employment Guidance Letters (TEGL) include, but are not limited to 8-99, 11-01, and 17-05. For additional guidance, see Workforce Services Directives WSD08-6 and WSD10-11.

² The DOL Employment and Training Administration approved California's waiver request to move from the statutory performance measures specified in WIA Section 136 to the common performance measures defined in TEGL 17-05. This waiver was initially approved for Program Year (PY) 2007-08 and was extended for PYs 2008-09, 2009-10, and 2010-11.

STATE of CALIFORNIA
LOCAL AREA GRANT RECIPIENT LISTING
 [WIA Sections 117(d)(3)(B)(i) and 118(b)(8)]

(Name of Local Workforce Investment Area)

ENTITY	ORGANIZATION	CONTACT (NAME/TITLE)	MAILING ADDRESS (STREET, CITY, ZIP)	TELEPHONE, FAX, E-MAIL
Grant Recipient (or Subrecipient if applicable)	Los Angeles Community & Services (CSS)	Cynthia D. Banks Director, CSS	3175 W. 6 th Street Los Angeles. CA 90020	(213) 637-0789 T (213) 380-8275 F cbanks@css.lacounty.gov
Fiscal Agent	Los Angeles Community & Services (CSS)	Otto Solórzano Chief Deputy, CSS	3175 W. 6th Street Los Angeles. CA 90020	(213) 738-2617 T (213) 380-8275 F osolorzano@css.lacounty.gov
Local Area Administrator	Los Angeles Community & Services (CSS)	Josie Marquez, Assistant Director, CSS	3175 W. 6th Street Los Angeles. CA 90020	(213) 738-2671 T (213) 380-8275 F jmarquez@css.lacounty.gov
Local Area Administrator Alternate	Los Angeles Community & Services (CSS)	Richard Verches Executive Director, WIB	3175 W. 6th Street Los Angeles. CA 90020	(213) 738-2597 T (213) 637-7368 F rverches@css.lacounty.gov

Signature: _____

Chief Elected Official

Date

If a Local Grant Subrecipient has been designated, please submit a copy of the agreement between the Chief Elected Official and the Subrecipient. The agreement should delineate roles and responsibilities of each, including signature authority.